

**Important please read**

Status Disclosure Document

Dear Customer,

Please read the following document in addition to your pre-contract information and PCCI.

You should consider the information given in all three documents before signing your finance agreement.

**Status Disclosure Financing your purchase - Frequently Asked Questions**

*Master Cars*

*152 Shortmead Street*

*Biggleswade*

*Bedfordshire*

*SG18 0BL*

***What can we do to help finance your purchase ?***

We are authorised and regulated by the Financial Conduct Authority for credit brokerage. Our FCA number is 672912. We work with a number of carefully selected credit providers who may be able to offer you finance for your purchase. We are only able to offer finance products from these providers who may offer us an incentive to do so. We will not charge you any fee for our services

***Can we give you independent financial advice ?***

“We are a credit broker and not a lender. We can introduce you to a limited number of lenders and their finance products which may have different interest rates and charges. We are not an independent financial advisor. We may advise you on the products, subject to your personal circumstances, though you are not obliged to take our advice or recommendation. We do not charge you a fee for our services. Whichever lender we introduce you to, we will typically receive commission from them (either a fixed fee or a fixed percentage of the amount you borrow).

The lenders we work with could pay commission at different rates. However, the amount of commission we receive from a lender does not have an effect on the amount you pay to that lender under your credit agreement.”

***What can you do if you wish to complain about our services?***

If you wish to make a complaint, please contact us in the first instance by writing to us at Master Cars, 152 Shortmead Street, Biggleswade, Bedfordshire, SG18 0BL or emailing us at [master-cars@btconnect.com](mailto:master-cars@btconnect.com) or by telephoning us on: 01767 600414

You have the right to refer any unresolved complaint to the Financial Ombudsman Service Exchange Tower, London, E14 9SR  
Web: [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk) Telephone: 0800 0234 567\_Text for a call back: 07860 027 586